InfoBox Mobile App Privacy Policy

Your privacy is important to us. ISP Cloud Services Inc.'s policy is to respect your privacy and comply with any applicable law and regulation regarding any personal information we may collect about you, including via our app, InfoBox, and its associated services.

Personal information is any information about you that can be used to identify you. This includes information about you as a person (such as name, address, and date of birth), your devices, payment details, and even information about how you use an app or online service. When you sign in with your Google account, the app collects your name, email address, language preference, and profile picture, which are considered personal information.

InfoBox is not linked to any third-party app. If our publishing customers' content, delivered through our app, contains links to third-party sites and services, please be aware that those sites and services have their own privacy policies. After following a link to any third-party content, you should read their posted privacy policy to learn how they collect and use personal information. This Privacy Policy does not apply to your activities after leaving our app.

This policy is effective as of August 15, 2025.
Last updated: August 15, 2025.

Information We Collect
This section outlines the types of information we collect. This can be broken down into two main categories:

- Voluntarily Provided Information. This refers to any information you knowingly and actively provide us when using our app. For example, when you sign in with your Google account, we collect your name, email address, language preference, and profile picture to verify your identity and deliver targeted content.
- Automatically Collected Information. This refers to any data that is automatically sent by your device while accessing our app, which includes Log Data, Error Data, and Device Data.
    - Log Data: When you access our app, we automatically log standard device data. This data includes your device's Internet Protocol (IP) address, type, and version, app activity, time and date, and other usage details.

- Error Data: When certain errors occur, we automatically collect data about the error and its circumstances, which may include technical details about your device and the actions you took.
- Device Data: We also automatically collect data related to the mobile device. This may include the device's OS name, version, and device ID, which we retain for security reasons.

How Long Do We Keep Your Personal Information

For security reasons, our database retains mobile device information, including OS name and version, device ID and name, user IP, internal user IP, user country, and region. If these records are not updated for six months, they are automatically removed from the database.

Sensitive Information

'Sensitive information' or 'special categories of data' is a subset of personal information that is given a higher level of protection. Examples of sensitive information include information relating to your racial or ethnic origin, political opinions, religion, trade union or other professional associations or memberships, philosophical beliefs, sexual orientation, sexual practices or sex life, criminal records, health information, or biometric information.

Your privacy is our priority. We don't collect any sensitive information.

Collection and Use of Information

We may collect your personal information when you sign in with your Google Workspace account. We are committed to protecting your privacy. This app does not share your personal information with any third parties, except as required by law.

Security of Your Personal Information

When we collect, process, and retain personal information, we will protect it using commercially acceptable means to prevent loss, theft, unauthorized access, disclosure, copying, use, or modification. Our app does not include a password creation process. The user can access the app using their Google Workspace email account. InfoBox's platform technical security, which interacts with the mobile app, is inherited from Google. All services are built and hosted on the Google App Engine (GAE) platform. InfoBox interacts through Google APIs and uses Google Cloud Storage, Google Datastore, and Google Cloud SQL. This reliance on Google's infrastructure means that our security measures align with the robust standards and practices implemented by Google.

Children's Privacy

We do not aim to sell our products or services directly to children under 13 and do not knowingly collect personal information about them.

Your Rights and Controlling Your Personal Information

By providing your email address to us, you understand that we use it to authenticate you as an authorized user and will display the content assigned to you.

Use of Cookies

To provide secure access and a personalized experience, our app utilizes a cookie that stores your user token, email address, and name. This essential cookie is transmitted securely between your device and our servers. It's important to note that we do not use cookies for any other purposes, such as tracking or advertising. Please be assured that your privacy is maintained in our use of this cookie.

Business Transfers

If we or our assets are acquired, or in the unlikely event that we go out of business or enter bankruptcy, we would include data, including your personal information, among the assets transferred to any parties who acquire us. You acknowledge that such transfers may occur and that any parties who acquire us may, to the extent permitted by applicable law, continue to use your personal information according to this policy, which they will be required to assume as it is the basis for any ownership or use rights we have over such information. In the event of a business transfer, we will notify you and all our registered users with the new details and links to the updated policy, if applicable.

Limits of Our Policy

Our app may link to external sites that we do not operate. Please be aware that we have no control over the content and policies of those sites and cannot accept responsibility or liability for their respective privacy practices.

Changes to This Policy

We reserve the right to update our privacy policy to reflect changes in our business processes, current industry practices, or legislative or regulatory developments. We will post the changes here if we decide to change this privacy policy.

If the changes are significant or required by applicable law, we will contact you (based on your selected preferences for communications from us) and all our registered users with the new details and links to the updated or changed policy. This notification may be provided through an in-app notification, an email to your registered address, or a banner on the app's home screen.

If required by law, we will get your permission or allow you to opt in to or opt out of, as applicable, any new uses of your personal information.

Contact Us

For any questions or concerns regarding your privacy, you may contact us at gdpr@tooglebox.com